



Safety Gate: Rapid Alert System for dangerous non-food products

Alert number	A12/1354/18
Category	Motor vehicles
Type of alert	Products with serious risks
Product user	Consumer
Product	Passenger car
Brand	Citroën
Name	C4 PICASSO II
Type / number of model	Type approval numbers: e2*2007/46*0356*09, e2*2007/46*0356*12, e2*2007/46*0356*13, e2*2007/46*256*14
Batch number / Barcode	The vehicles affected were manufactured 3 March 2016 and 8 March 2018 - VIN: from VF73DAHSMGJ549462 to VF73AAHXTJJ611111 - Citroën code: GKA
OECD Portal Category	77000000 - Automotive
Description	Passenger car
Country of origin	France
Alert submitted by	France
Risk type	Injuries
Technical defect	The cars have an incorrect version of the engine's software, leading to errors in the cooling strategy and malfunction of the engine's "high temperature" warning system.
Risk	This could lead to unnoticed overheating of the engine, which may leak oil and also fail, increasing the risk of accident.
Measures adopted by notifying country	Recall of the product from end users
Products were found and measures were taken also in	Bulgaria, Croatia, Denmark, Finland, Norway, Poland, Portugal, Slovakia, Slovenia, Sweden
Images	No pictures are available